

South East Coast Ambulance Service



1845 Foundation Trust

Incident details - 30106872

Daily Call ID - 1504

Basic	llsteu	5 D6	tailed info	Lom	ments	Pathway	s Pr	oQA	Hosp D	elays	SDP	Audit IB
		Başid	: Informa	tlon						Call tim	Ings	
Ref Nur	mber	30106872				Date			27 Aug 2017			
Problem		Medic	Medical				Clock Start			16:55:18		
								ARP Cic	ock Stop			
									ck Stop			
								Franspo				
Reporti	lmer .							Appoint Enhance				
Priority		Cat A	8 RED 2					:nnanci I rlage	90			
Operation		Cat A	8 RED 2									
Priority											_	
Disp De ECO	75K			8			•	CallerTy	pe	Fire East	Sussex	
Login D	llen											
Duty Ma	-	-						Ainvave	Group (Call NOT C	`ompletor	
Dispatc	_	-		B.					-	completed		4.
EMA-TL				-			Ì			p.	-	
FWM-1F	•											
						Sour	ce Addre	165		Schedul	led destin	ation
Address						Birling				Eastbourne District Genera		
AQQIESI	•					Road	Road East Dean			Hospital Kings Drive Eastbourne		
Post Co	ebo					BN20	0AB			BN212U		
C/S	Log	P.Alert	Passed	Enroute	Wheels Moving		Depart	Dest	HO Time	Time DA	Clear	CC Resp
C707	View		16:58:14	16:58:19	16:59:34						18:39:16	Iteap
	Vlew			17:06:15	17:06:06	-					17:09:40	
SE102				17:38:28	17:38:28						18:33:06	
SE110			17:38:25	11.00.20	17.00.20			17:38:2	5		18:33:30	_
SE108				17:39:02	17:38:58			17.30.2	0		18:33:17	
	View			18:04:47	18:04:47							
SE201											18:07:31	
				18:47:06	18:47:00	,					03:24:56	
	Vlew		20:54:12	45.00.00	/						00:42:05	
	View			17:03:32	17:03:58						19:19:39	
	Vlew			17:36:48	1	17:45:53					00:48:38	
	View					17:50:41					20:27:03	
	View			17:41:57						20:04:47	20:04:47	01:11:0
	View		17:38:34	17:38:39		18:07:45				19:19:22	19:19:22	01:12:2
	View			18:16:11						19:44:56	19:44:56	01:29:3
C429	View		17:15:13	17:16:16	17:15:14	18:47:52				19:17:54	19:17:54	01:52:3
SE202	View		18:47:12	18:49:00		18:49:05	i			03:24:56	03:24:56	01:53:4
A015	View		17:54:00	18:26:16		18:54:36				03:16:15	03:16:15	01:59:1
A049	View		18:55:27	18:55:28		18:56:00				03:24:38	03:24:38	02:00:4
SE204 '	View		18:47:08	19:02:34	18:53:40	19:02:42	!			03:24:56	03:24:56	02:07:2
SE230 '	View		18:47:17	19:02:56	18:56:12	19:03:04				20:50:10	20:50:10	02:07:4
C500 1	View		19:10:51	19:11:14	19:10:53	19:51:50)			20:03:51	20:03:51	02:56:3
0308												
C426 \	View		19:53:59	19:54:02	19:54:02	20:08:46	,			20:14:53	20:14:53	03:13:2



South East Coast Ambulance Service MHS NHS Foundation Trust



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Basic details	Detailed info	Comments	Pathways	ProQA	Hosp Delays	SDP	Audit I				
Time By											
16:54:26	FROM	Call Note: HAZMAT INCIDENT? APPROX 20 PEOPLE THERE ON SCENE, SUFFERING FROM SORE THROAT, STINGY-BURNING EYES DUE TO ACIDIC SMELL, POTENT, ANI IN BUILDING AND CAR PARK - HAZMAT LARGE INCIDENT									
16:54:31	Call N	Call Note: LARGE ATTENDENCE									
16:54:41	Crew	Crew Note: FIRE ON ROUTE, NOT IN ATTENDENCE									
16:54:54		Crew Note: HAZMAT INCIDENT - POTENT ACIDIC SMELL - SORE THROAT, EYE PAINS - 20X CASUALITIES									
6:58:54	CALL	Call Note: SPOKE TO EMATL AS TO HOW TO DEAL AS NOT HAD A CALL BEFORE - CALLING RD TO FIND OUT HOW MANY CREWS FIRE ARE SENDING - ADVISED TO MAKE RED 2									
6:59:17	Crew	Crew Note: THIS CAME FROM BUILDING AND CAR PARK									
7:00:19	Call N	Call Note: hub aware and calling hart team									
7:01:20		Call Note: WAITING TO SEE HOW MANY CREWS ASSIGNED TO PHONE FIRE AND LET THEM KNOW AS THEY ASKED									
7:01:22	Crew	Crew Note: HEMS support is available. Please call on channel 342 if required.									
7:02:17	Call N	ote: Responder u	pdated with incide	ent details.C	707 TO STAND ()FF					
7:03:10	Call N	ote: FIRE ASKED	TO BE CALLED	IF HART T	EAM GO						
17:03:35	Call N	ote: Responder u	pdated with incide	ent details.3	80 ADVISED TO	STAND OF	F				
7:07:02	Call N	ote: C707 APPRO	DACHING FROM	THE WEST							
17:07:39	Call N	ote: 380 APROA	CHING FROM EA	ST DEAN D	UE TO WEATHE	R					
17:08:00	attend	ote: Incident has t - Updates require nt 30108888 - OT	ed for Comp Com	T UTI	Tactical awar able to attend due	to being co	nitted on				
17:11:11	Call N	ote: 380 DUE TO	WIND APPROAG	CHING FRO	M EAST DEAN						
17:15:00	Call N	ote: HART ATTEN	NDING WITH SE	230, SE204	AND SE202						
17:20:42		Call Note: 380 - on scene - fire + coast guard there - police just arrived on scene will update with casualitys shortly									
7:22:53		Call Note: 380 - chemical coming from sea - blowing onto shore - police talking about moving people to beachy head pub as rvp due to smell									
7:24:40	_	ote: C707 - STAN									
17:26:32	Call N	ote: SE230 - NOV	V ENROUTE - H	/E UPDATE	D WITH CURRE	NT UPDATE	=				
17:28:04	Call N	ote.	Tac AD aware ar	nd attending							
17:28:36	Crew	Note: all crews to	head to Beachy I	lead Pub at	req of tac ad						
17:28:46		Call Note: 380 -POLICE EVACUTING AS MANY PEOPLE AS POSSIBLE TO BEACHY HEAD PUB AREA -									
7:33:22	Call N	Call Note: C429 + SE230- UPDATED AND ENROUTE TO BEACHY HEAD PUB									
7:33:23	Call N	ote: C989 - TAC S	SILVER ENROUT	E - CAN W	E INFORM TAC A	AD.					
7:33:58		Call Note: Heavy traffic causing issues - req police to close road - police ref 998 - police adv building on fire ? source of chemical									
7:36:46		×		ONIA BASE	D SUBSTANCE	?FRANCE					
7:37:59	Crew	Note: Police did a	dvis they ? declar	re major Inc	dent						

17:38:27	all Note: MAJOR INCIDENT DECLARED - CHANGED TO RADIO CHANNEL 133
17:40:29	Cail Note: C429 - C707 - 380 - SE230 - UPDATED ON NEW RADIO CHANNEL
17:42:18	Call Note: C989 updated - Silver Tach ad
17:42:24	Call Note: C529 UPDATED
17:43:33	Call Note: A105 - ON SCENE RVP POINT
17:45:07	Call Note: A105 - MULITPLE PEOPLE PRESENTING WITH SYPMTOMS AT BEACHY HEAD - TAC DECLARED MAJOR INCIDENT
17:46:43	Call Note: Fire have said they have not declared major incident - They state Police have - Police adv not vet declared
17:48:16	Call Note: WEST EOC Major incident declared
17:48:34	Call Note: Media aware
17:49:55	Call Note: HEMS cannot attend
17:50:09	Call Note: A105 - METHANE - MAJOR INCIDENT DECLARED - EXACT LOCATION BIRLING GAP, RVP BECHY H4EAD HOTEL ON BECHY HEAD ROAD - TYPE CHEMICAL ?AMMONIA TYPE SUSBSTANCE - HAZE=ARDS GAS CLOUD - HUGGING GROWN SURFACE AND HEADING IN LAND - ACCESS VIA BEACHY HEAD ROAD FROM A259 - NUMBER OF CASULTIES UNKNOWN BUT LARGE NUMNBERS PRESENTING AT HOTE - EMRG POLICE FIRE + AMB -
17:50:26	Call Note: HART REQ MUTUAL AID FROM ASHOFD HART
17:53:14	Call Note: A105 - NOTIFY H120 - SELF PROSENTING TO A+E
17:54:05	Call Note: EASTBOURNE HOSP AWARE
17:54:42	Call Note: C989 - CCP REQUIRED - FURTHER UPDATE TO FOLLOW SHORTLY
17:55:45	Call Note: police ref 998.
18:00:54	Call Note: A105 - ?MASS CASULTY VEHICLE FROM HART -
18:01:12	Call Note: 380 - CHANGING LOCATION TO BEACHY HEAD
18:02:37	Call Note: HUB UPDATE RE MASS CASUALTY VEH - THEY WILL UPDATE HART AND ARRANGE THIS
18:03:34	Call Note: A049 ATTENDING 4
18:04:48	Call Note: PEOPLE PROSENTING AT H120 WITH BREATHING PROBLEMS
18:05:09	Call Note: BANSTEAD AWARE
18:06:01	Call Note: 999 FURTHER DCA NOW CHANGING TO RADIO CH 133 FROM EDGH
18:06:14	Call Note: A105 - PEOPLE PROSENTING WITH RESPIRATORY ISSUES - CASULTIES STILL WALKING TO BEACHY HEAD HOTEL
18:08:56	Call Note: H120 UPDATED
18:10:11	Call Note: A105 - BUS MOBILSED TO BIRLING GAP FOR PATIENTS TO BRING TO BEACHY HEAD HOTEL
18:10:51	Call Note: COXHEATH AWARE
18:11:41	Call Note: NIGHT OTL AT PMRC BOOKING ON WILL ATTEND TO RELIEVE DAY OTL - PR BOOKING ON DCA TO ATTEND TO ASSIST WITH RELOCATING PATIENTS
18:12:41	Call Note: A105 - CLOUB MOVING ALONF COAST TRAVELLING EAST - MPOVING TOWARDS HASTINGS - ?NOTIFY PUBLIC HEALTH SERVICES
18:14:20	Call Note: HAVE UPDATED H114
18:16:45	Call Note: C426 POLEGATE NIGHT OTL ATTENDING TO RELIEVE DAY OTL
18:17:58	system Call Note: From Crew:VOR
18:18:17	system Call Note: From Crew:Production aware
18:18:57	Call Note: C405- OVAL- PRIDE EVENT ABOUT 1000PEOPLE IN ATTENDANCE- EXPECTED TO GO ON UNTIL EARLY MORNING- NOT INCLUDING STAFF
18:18:58	Call Note: CA78:- REQUESTED BY EOCM DM TO CONTACT PUBLIC HEALTH ENGLAND PHONING THEM NOW.
18:25:26	Call Note: HART TEAM ASHFORD STOOD DOWN - REQ THEY GO CHANGE WITH NIGHT

18:25:54	Call Note: A105 - NO CONFIRM CASULTIES ON SCENE - PEOPLE SELF PROSENTING HOSPITALS - 7ASHFORD HART TO CAMBER AREA RATHER THEN STAND DOWN AVE UPDATED THAT ASHFORD HART GOING TO CHANGE OVER FIRST
18:28:29	Call Note: HAVE UPDATED H165
18:29:45	Call Note: CA78:- PUBLIC HEALTH ENGLAND MESSENGING SERVICE CONTACTED (0844 9670069) - DETAILS PASSED, THEY WILL CALL US BACK ON EOCM LINE FOR FURTHER DETAILS.
18:36:09	Call Note: c426 - no further DCA required - possible standing down for major inj soon - just reviewing inc
18:39:05	Call Note: C707 - STANDING DOWN
18:40:29	Call Note: CA78:- ASHFORD 111 SUPERVISOR ADVISED MI DECLARED, THEY ARE ALREADY SEEING AN INCREASE IN CALL VOLUME FOR SYMPTOMS RELATED TO GAS EXPOSURE.
18:41:40	Call Note: A087 STAND DOWN MASS CAS VEHICLE
18:44:19	Call Note: SE201 WANTS TO BE ADDED TO INCIDENT
18:46:22	Call Note: CA78:- DORKING 111 SUPERVISOR ADVISED MI DECLARED, THEY ARE ALREADY SEEING AN INCREASE IN CALL VOLUME FOR SYMPTOMS RELATED TO GAS EXPOSURE.
18:48:16	Call Note: SE61 REQUESTING INCICENT RE-SENT TO MDT
18:49:48	Call Note: CA78:- PRIMECARE 111 SUPERVISOR ADVISED MI DECLARED, NO INCREASE IN CALL VOLUME FOR PRIMECARE YET.
18:50:23	Call Note: C707- STOOD DOWN AND SENT BACK TO POLEGATE MRC - END OF SHE
18:53:40	Call Note: TAC BEACHY HEAD CLEAR OF PT'S. IS MOVING OFF QUITE QUICKLY CA
18:54:09	Call Note: CALLING CFRS TO WARN THEM TO STAY IN AND CLOSE WINDOWS - THESE PEOPLE WILL BE CALLING PEOPLE THEY KNOW TO EXPLAIN THE SAME THING
18:55:33	Call Note: H120 HAVE DECLARED MAJOR INCIDENT - REQ BRONZE TO SCENE AND GOLD TO CALL
18:56:11	Call Note: CSM
18:56:53	Call Note: H120 DECLARED MAJOR INCIDENT
18:58:09	Call Note: INCREASE IN VOLUME OF CALLS FOR ASHFORD 111 UPDATED SUPERVISOR TOM ADVICE TO PUBLIC TO KEEP WINDOW AND DOOR SHUT STAY INSDIE DRINK PLENTY OF WATER AND FLUSH EYES AS UPDATE FROM EOCM CRAWLEY AMMONIA BASE NO FURTHER DETAILS ON GAS CLOUD
18:58:31	Call Note: UPDATED ON 111 WITH DETAILS
19:02:19	Crew Note: UPDATED TACTICAL AT AHSFORD THAT BRIGHTON HOSP HAVE DECALRED A MAJOR INCIDENT ALSO UPDATE FROM EOCM CRAWLEY THAT EASTBOURN HOSP HAVE CLOSED THEIR DOOR INFO PASSED TO GOLD COMMAN
19:03:13	Call Note: CA78:- SPEAKING TO 111 ON CALL MANAGER CARD EMA BYPASS LINE WHICH HAS BEEN CLOSED.
19:04:59	Call Note: FROM CCP DESK - THE NIGHT HART TEAM WILL TAKE THE MAS CAS VE TO SCENE AS REQUESTED NOW BY THE DAY TEAM - ? MIGHT USE IT. ALSO CAN HAVE UPDATE METHANE PLEASE
19:06:28	Call Note: PUSHED MAJOR INCIDENT BUTTON TO BE TOLD THAT PAGER NOT SET
19:08:20	Call Note: CA78 - SPOKEN TO A AT ASHFORD 111 - ADVISES THAT THE "WILL" BE KEEPING EMA BYPASS LINE OPEN TO SUPPORT US DURING THIS INCIDENT - DESPITE VERY HIGH CALL VOLUMES TO 111 CURRENTLY
19:09:21	Call Note: HAVE ADVISED C989 OF THE REQUEST OF AN UPDATE METHANE REPO
9:11:36	Call Note: A105 - MASS CASULTY VEHICLE TO STAND DOWN - CAN STILL SEE GAS CLOUD MOVING TOWARDS HASTINGS
19:13:27	Call Note: H114 HAVE ADV ON MAJOR INCIDENT STAND BY - SETTING UP CASUALTENT
9:14:03	Call Note: A105 - ASHFORD NIGHT HART TO STILL HEAD TOWARDS CAMBER ?RVP LYDD AIRPORT SO NOT IN PUBLIC VIEW TO NOT PANIC PEOPLE
9:15:17	Call Note: STAND DOWN MAJOR INCIDENT @ 19.13 FROM
9:15:43	Call Note AND CALLED IN CALLING
9:17:23	Call Note: WEST EOC DMP 5 - MAJOR INCIDENT
9:19:24	Call Note: C426 - STANDING DOWN FROM BEACHY HEAD - HEADING TO LITLINGTO TO PLOW AND HARROW AS REPORTS OF CASULTIES THERE FROM POLICE
19:43:22	Call Note: CREW 375 AT EDGH REQUESTED CALL ON REPORT THAT DGH HAVE DECLARED A MAJOR INCIDENT - ALL PT IN A&E MOVED INTO WARDS -

-		Additional Comments.
00:39:13	Crew N	NGS. GOLD HAS RELEASED DC TO RETURN HOME TO WARDS BRIGHTON lote: CCD12 UPDATE FROM DG ALL SERVICES AT EDGH WILL RETURN TO AL PATIENT ACCEPTANCE CRITERIA AS OF 0100 HRS
23:49:50	ACCEP Crew N	PTING SELF IRRIGATED PATIENTS (EYES). Iote: CCD12 UPDATED GOLD WITH INFO RE END OF DECONTAMINATION A
23:25:03	fIRE FC	DR HELP WITH DECONTAMINATION AND LIGHTING THE CODIZ LATEST UPDATE FROM DG HART STOOD DOWN, HOSPITALS IN
22:05:02	ASKING	THE CCD12 UPDATDES FROM (DC) FROM CONQUEST OF FROM CONQUEST OF FROM STO BE MADE AWARE NOT TO JUST WALK INTO also AWARD DE TRIAGE, MADE DISPATCHER AWARE DC REQUESTING ASSISTANCE FOR THE PROPERTY OF THE PROPE
21:00:25	TRIAGE Call No	E AND DECONTAMINATION te: AND DECONTAMINATION ON ROUTE TO ASHFORD ADVISED BY GOLD
20:46:55	FOLLO!	NO.: CCD12 UPDATE FROM DG AT SCENE. TO DATE CASUALTIES ARE AS NWS 1XP1 10XP2 53XP3 63 FURTHER PATIENTS AWAITING TRIAGE AT ED IET UP DECON AT HOSPITAL HART TRAVELLING TO SCENE TO ASSIST W
20:16:25	Call No	te: HANDOVER RECIEVED
20:15:24		Nte: HANDED OVER TO HUB DISPATCHER
20:12:45	TENTS Call No	S - A049 WILL UPDATE FROM EASTBOURNE HOSPITAL ONE: SPOKE TO CCD DESK - THEY HAVE DISPATCH THIS EVENING SO WILL DIVER THIS INCIDENT - CHERRIE TO HAND OVER
20:11:51	Call No	PEOPLE COMING IN AND QUEUING titl: A049 - STAND DOWN FROM LOCATION - NOT FROM INCIDENT - TAC ER GOING TO H120 DAVE CROUCHER HEADING TO HASTINGS AS INFLAT
20:02:57	LITLING Call No	GTON ote: H114 - STILL ON MAJOR INCIDENT STAND BY - SETTING UP TENTS AN
19:53:42		ote: C989 - SPEAK TO C426 - BACK TO RVP POINT AT BEACHY HEAD HOTE ote: C426 - REFUELLING ENROUTE TO BEACHY HEAD HOTEL - NO PATIEN
19:52:34	WASR	REQUESTED TO ATTEND. A105 INFORMED
19:48:36		ONE PIRVE VILLE ARED COOK SOUTHER CELESTICS OF TROMISSELINE. ONE: CCD - UPDATE FROM C426, NO FURTHER PTS FOUND AT LOCATION I
10 20 40 M		RTS THAT THEY ARE SETTING UP MASS CAS & DECON TENTS
Return to main m	enu LITLING	CREW - WILL AWAIT FURTHER INSTRUCTIONS ?WHETHER TO GO TO H GTON AS REPORTS OF CASUL INFO DATE OF NHS Foundation Trust once: C405 - DAY OTL AT HASTINGS - GOING TO CONQUEST TO GET SIT RE
19:44:13	Call No	ONE: DAY GATWICK HART HAVE RVP'D AT NEWHAVEN BASE TO SWAP WIT



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Basic details Detailed	info Comments	Pathways	ProQA	Hosp Delays	SDP	Audit IB
District						
Division	Eastbourne					
Response Area	21UHGY					
Call Source	Fire East Sussex		CPR Sta	- •		ot Available
Parliamentary Ward	East Dean			entary Code	21UHG	
Parliamentary Constituency	Unknown		Operation	onal Disp Area	Polegat Hasting	
PCT	EAST SUSSEX DOV	VNS & WEALD	PCT Co	ek	5P7	
SSP Area	POLEGATE					
CCG Area	NHS Eastbourne, Ha Seaford CCG	ilsham and	CCG Co	de	09F	
Determinant ,⊬.∉						
initial Triage Disposition			Final Tri	age Disposition		
DOS Service Name			Sympton	n Group	1218	
Trauma Description			Pathway	s Title		
Phone Ring*Time**	40.50.40					
建 1.3 151 第 6	16:52:48					
Pickup timen(sece). Terminal ID	not available					
19minai ID						
Source Post Code			View on (Google Maps		
Source Easting	-		Source I	Northing		
T0 - Call Connect	27/08/2017 16:52:48		Last Dxo time	ode before scene	Data No	x Available
T1 - Phone Pick Up	27/08/2017 16:52:48			ode priority cene time	Data No	ot Available
T2 - Location Confirmed	27/08/2017 16:53:42		Last prid Time	ority before scene	Data No	ot Available
T3 - Problem Confirmed	27/08/2017 16:54:56		Priority (changed by an	Data No	ot Available
T4 - Chief Complaint Est	Data Not Available.		initial Pr	lority	NoC - R	led
T5 - Disp Code Est	Data Not Available.			t Dispo reached cene time(Time	Data No	ot Available
T6 - ProQA Closed	Data Not Available.		Time las	t Priority reached	Data No	t Available